

Security Signal

OFFICIAL PUBLICATION OF THE NEW YORK ELECTRONIC & LIFE SAFETY ASSOCIATION

FROM THE PRESIDENT

Trevor McEnaney, NYELSA President

Dear NYELSA Members and Friends

Happy Holidays!!! It has been a bit of a world wind of meetings and industry events during this condensed holiday season with thanksgiving so late in the month of November this year, Christmas is closer than around the corner!

ISC East show is November 20 and 21st. I look forward to seeing many of you there. NYELSA will be part of the Association Pavilion again this year with NJELSA, CASIA, and PAFED. Our board meeting will be held there in a meeting room prior to us being on the sales floor on November 20th. Be sure to visit us and the many associate members who will be participating in the show.

The end of year is soon to be upon us, please be sure to stay out in front of the Corporate Transparency Act.

On January 1, 2024 a new reporting requirement went into effect that requires millions of small businesses to file a Beneficial Ownership Information (BOI) Report with the U.S. Department of Treasury's Financial Crimes Enforcement Network (FinCEN).

Every small business owner needs to know about this new reporting requirement as non-compliance can result in severe civil, and criminal, penalties.

This article addresses some of the main questions small business owners have been asking about BOI reporting.



Looking ahead to 2025, we are looking to grow membership significantly over the upcoming year, we are working hard on a new program for associate members to participate with NYELSA to provide training and educational opportunities to bolster membership value and engagement.

Additionally, we are investigating economic development organizations in an effort for our members to further develop relationships and sales opportunities within your local municipalities.

Part of the plan includes a regional scholarship program for children of active-duty Police & Fireman. Please keep your eye out for information packet on how to participate in and or develop a scholarship program in your regional area.

We encourage you to get involved in your local community and participate with your local "partners in protection" to show we appreciate and value there effort to keep the local communities safe.







The New York Electronic & Life Safety Association

New York Electronic & Life Safety Association

(formerly the New York State Electronic Security Association, Inc.) (formerly the New York Burglar & Fire Alarm Association, Inc.)

> 1971 Western Avenue PMB # 1105 Albany, NY 12203

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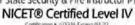
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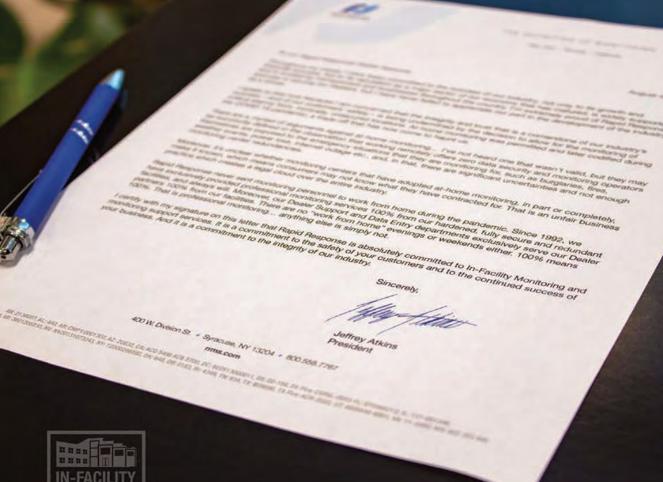


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How Joining The NYELSA Can Help Your Business...

The NYELSA is committed to supporting you in building a successful business by providing a return on your membership investment through value-added services.

Ever feel like an ant crawling through a landscape of giant competitors?

If so, consider this: The average anthill packs plenty of collective power, and when its

residents gather in large numbers, they can send even the largest beast running.

For security dealers and integrators the value provided by collaborating with your industry Supporting your success through menting services & therefore, peers - offers your business access to resources that you wouldn't be able

to obtain on your own.

Membership in the NYELSA offers a range of opportunities that can lead to enhanced

business relationships

and, ultimately,

greater

success.

Industry Legal Services

"Member" access to industry specific legal services and contracts.

Peer-to-peer Networking

Regularly scheduled In-person and virtual membership meetings, AND an annual membership conference.

Industry Watchdog

Monitoring nationally, statewide and locally for legislation and ordinances of concern to dealers and integrators.

Industry Insurance Program

Discounted access to an industry owned insurance program offering coverage for G.L., E&O, and Cyber coverage.

Networking, shared experience, common challenges, peer

interaction all providing collective influence from being part of the industry leading TEAM...

Interact with law enforcement and the fire service through our support of SIAC.

Instructor led classroom, virtual and online courses designed by the industry, for your technical, sales and business staff.

The summary list provided here, and detailed on the reverse side of this page is designed to help you identify your potential member value opportunities.

Member Savings Program

Discounts on the products and services you are already using for your business.

It is our hope that you will find the substantial benefit of membership - and decide to join the NYELSA.

Benefits of NYELSA Membership

Member Savings Program

Discounts on the products and services you are already using for your business.

Industry Legal Services

"Member" access to industry specific legal services and contracts.

NYELSA member have access to the buying power of the collective group which numerous businesses and their employees with tremendous spending clout.

We provide valuable savings programs in the many business categories including: Payroll-

- Health Insurance,
- **Business Insurance**,
- Retirement Planning, 401K / MEP,
- Gasoline,
- Credit Card Processing,
- Payroll Processing,
- Facilities/ Maintenance & Operations,
- Office Supplies,
- Shipping,
- Technology,
- Telecommunications,
- Uniform Services,
- Wireless Services,
- and more.





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Plus, consumer discounts are also available as an extended benefit you can provide for your family AND staff members...

Industry Insurance Program

Discounted access to an industry owned insurance program offering coverage for G.L., E&O, and Cyber coverage.





Peer-to-peer Networking

Regularly scheduled In-person and virtual membership meetings, AND an annual membership conference.

- Regional In-person Membership Meetings
- Virtual (Zoom Video) Membership Meetings
- Annual Membership Conference, with vendor exhibits, seminars sessions, social activities and membership meeting and elections...

Public Safety Initiatives

Interact with law enforcement and the fire service through our support of SIAC.

Supporter



Industry Watchdog

Monitoring nationally, statewide and locally for legislation and ordinances of concern to dealers and integrators.

Instructor led classroom, virtual and online courses designed by the industry, for your technical, sales and business staff.

Industry Training Courses

COURSES | Technical

- Certified Alarm Technician Level 1
- Electronic Access Control
- Advanced Intrusion Systems
- Troubleshooting, Service and Maintenance
- Video System Technologies
- Residential Fire Alarm
- Fire Alarm Installation Methods
- Professional Fire Alarm Design
- Life Safety Code
- International Building Code

COURSES | Non-Technical

- Security Sales Essentials
- **Understanding Electronic Security** Systems

CERTIFICATIONS

- Alarm Technician Level 1 and 2
- Video Technician and Systems Specialist
- Systems Integrator (CSI or CSSI)
- Service Technician
- Intrusion Technician Level 2
- Residential Fire Alarm Inspector
- Fire Alarm Technician Level 2 & 3
- Security Salesperson



















President's Report Continued...

Continued from the front cover

I would like to thank all of the volunteers and leaders involved in NYELSA for their time, effort and heart felt passion to develop and grow the association into a premium resource for our members.

I look forward to working with you all in 2025, and last but not least I hope you all have a Merry Christmas, Happy Hanukkah and a Happy New Year!!

THANK YOU

Trevor McEnaney, NYELSA President



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Industry Happenings

Industry Calendar

ISC East

November 20-21, 2024 Javits Center, New York, NY

ISC East, the Northeast's leading security and public safety event, will take place November 19-21

SIA Education @ ISC: November 19-21

Exhibit Hall: November 20-21 at the Javits Center in NYC.

Learn and evaluate the latest technologies and solutions from 240+ exhibiting companies, network with peers at our special industry events, and enhance your knowledge with our expanded SIA Education @ ISC Program.





NYELSA Training Calendar

November 13-15, 2024

Troubleshooting, Service, and Maintenance

February 12-14, 2025

Level One Certified Alarm Technician

February 19-21, 2025

Advanced Intrusion Systems

March 5-7, 2025

Fire Alarm Installation Methods

March 19-21, 2025

Troubleshooting, Service, and Maintenance

Visit the NYELSA.ORG website for more details and to register. The full calendar and registration form or also available in this newsletter on pages 10 and 11.

What's Inside the Security Signal

Board of Directors - p. 2

Benefits of Membership - p. 4-5

Industry News - p. 6-7

Training & Schedule - p. 9-10

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The Golden Opportunity You May Be Missing

Every business has attrition. It's unavoidable. But it doesn't have to be an entirely negative experience. Taking the time to learn why your customers cancel, and how they feel about you on the way out the door can actually boost your business.

Getting feedback from cancelling customers is one of the biggest opportunities to improve your service, reduce attrition, and thereby increase the value of your business. And most businesses don't do it.

Establishing a standard operating procedure around terminations has several benefits:

- Standardize your feedback: Creating a mechanism to collect feedback that has a standard list of termination options allows you to more easily spot trends.
- Identify new offerings: If the feedback suggests customers are leaving to another provider that offers services you don't, you can consider expanding your own business line.
- Surface weak links: Similarly, if feedback suggests customer service issues in particular departments, you can take actions in areas of training or human resources.
- Give them an audience: There are always going to be disgruntled customers who want to voice their opinions. Giving them a mechanism to do so may make the difference between them venting at you and venting in a public online review.
- Show you care: Asking for feedback conveys that you are a customer service-

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NYELSA / NTS TRAINING

NYELSA 2025 "Virtual" Training Course Schedule(s)

Course Part	81 Hour Security / Fire Alarm Installer License Course	Course Dates
Part 1	Level One Certified Alarm Technician	February 12 - 14
		April 23 - 25
		June 18 - 20
		October 8 - 10
Part 2	Advanced Intrusion Systems	February 19 - 21
		May 7 - 9
		July 9 - 11
		October 22 - 24
Part 3	Fire Alarm Installation Methods	March 5 - 7
		May 21 - 23
		July 23 - 25
		November 5 - 7
Part 4	Troubleshooting, Service & Maintenance	March 19 - 21
		June 4 - 6
		August 6 - 8
		November 19 - 21

Month	Continuing Education Courses (non-license related)	Course Dates
September	Residential Fire Alarm	September 4
CALL	Video System Technology	CALL
CALL	Electronic Access Control	CALL
October	Professional Fire Alarm Design	October 16 - 17

Additional course topics available. Private classes available for 10+

Understanding the NYS Security / Fire Alarm Installer License Requirements:

Need for license: An individual, firm, company partnership or corporation must be licensed if it installs, maintains or services alarm systems, including, but not limited to, such items as detectors, control devices and alarm com-munication systems, conduits and associated wires of alarm systems; or if it holds itself out to the public as being able to do so. This shall include, but not be limited to, selling alarm systems to consumers when the installation, maintenance or servicing of the alarm system will be subcontracted to or otherwise performed by another;

A security and fire alarm installers license is required for the installation, maintenance or servicing of a closed circuit television system (CCTV), or video surveillance system, if such system is used, either full-time or part-time, for the detection or monitoring of intrusion, break-in, theft, movement, sound or fire; and electrical entry systems which detect and/or provide notification of intrusion, break-in, theft, movement, sound or fire regardless of the number of entry points.

Who Should Attend? Technicians, service personnel, installation personnel, sales staff, and business owners.



(800) 556-9232

Email: info@nyelsa.org Website: NYELSA.ORG

Registration Form on other side



12/1/24



APPLICATION FOR NYELSA MEMBERSHIP

(Please print or type)

Regular Member	Regular Applicant N	1ember	Associate Member
COMPANY INFORMATION			
Company Name:			
Address:			
City:		State:	Zip Code:
Phone:	()		
Website:			
NY Alarm License #:			
Year Company Started:	Total Number of Other Loc	ations:	(Attach list on separate sheet)
COMPANY CONTACT			
Designated Voting Rep:		Title:	
Email:			
burglar alarms, fire alarms, sup License as per Article 6D of the	is its major activity in the electronic security ervisory systems, and other electronic secu e General Business Law of New York State hall have as its major activity in the electro	urity systen	ns; and holds a current New York State Alarm
the process or applying for a N	<u>ew York State Alarm License</u> as per Article	: 6D of the	
	e as its major activity in the electronic secur generally used by the members of the Asso		, the business of manufacturing, distributing,
MEMBERSHIP DUES = \$295 * Regular Membership Dues are membership for each NY branc	5.00 per year * ASSOCIATE MEN based on applicant location. Companies w th location.	1BERSH ith multiple	IP DUES = \$395.00 per year NY locations are encouraged to apply for
Applicant agrees to abide by a	all by-laws & code of ethics as adop	ted by th	e membership of the NYELSA.
Payment Type: Master Card	VISA American Express		Check Payable to NYELSA
Card #		_	Expiration Date:
Card Holder Name:	Card S	ecurity Co	de: Card Zip Code:
Card Holders signature:			

Please submit this application and <u>first full year dues</u> payment to the NYELSA at the address listed below.

Membership is not transferable. Dues are not refundable. Membership is based on a calendar year (January 1 thru December 31). New members joining throughout the year will receive a pro-rated credit of their dues applied towards the subsequent year's dues renewal.

NYELSA 2025 Training Course Registration Form

Enter ## of Students Registering	Course Name	Course Dates (circle selected date)	NYELSA Member Price	Non - Member Price	TOTAL COURSE FEES
		February 12 - 14	\$395.00	\$495.00	
	Level One Certified Alarm	April 23 - 25	\$395.00	\$495.00	
	Technician	June 18 - 20	\$395.00	\$495.00	
		October 8 - 10	\$395.00	\$495.00	
		February 19 - 21	\$395.00	\$495.00	
	Advanced Instrusion Systems	May 7 - 9	\$395.00	\$495.00	
	•	July 9 - 11 October 22 - 24	\$395.00 \$395.00	\$495.00 \$495.00	
	· •	March 5 7	2005.00	0.405.00	
		March 5 - 7 May 21 - 23	\$395.00	\$495.00	
	Fire Alarm Installation Methods	July 23 - 25	\$395.00	\$495.00	
		November 5 - 7	\$395.00 \$395.00	\$495.00 \$495.00	
		November 5 - 7	\$393.00	\$495.00	
		March 19 - 21	\$395.00	\$495.00	
	Troubleshooting, Service &	June 4 - 6	\$395.00	\$495.00	
	Maintenance	August 6 - 8	\$395.00	\$495.00	
		November 19 - 21	\$395.00	\$495.00	
		February - March	\$1,495.00	\$1,895.00	
	81 Hour Security / Fire Alarm	April - June	\$1,495.00	\$1,895.00	
	Installer License Course "Bundle"	June - August	\$1,495.00	\$1,895.00	
		October - November	\$1,495.00	\$1,895.00	
	Residential Fire Alarm	September 4	\$275.00	\$375.00	
	Video System Technology	CALL	\$375.00	\$475.00	
	Electronic Access Control	CALL	\$375.00	\$475.00	
	Professional Fire Alarm Design	October 16 - 17	\$375.00	\$475.00	
	= Total # of Students	Total C	ourse Fees =		
Contact:		Student Name:			
Email:		Student Email:			
		•			
Phone:		Student Phone:			
Company:					
Address:					
Dity:		State:	Zipcode:		
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